BUSINESS INTELLIGENCE + REPORTING

SIGCORP.COM

SCOPE OF SERVICE

SIG was hired to assist Portland State University (PSU) to improve their data-driven decision making business intelligence to remain competitive and financially sound in an environment of increasing costs, and decreasing funding which included:

- General project management
- Provided Banner Operational Data Store consultant for on-site work
- Provided Banner Finance functional consultant
- Assisted with discovery of shadow systems
- Streamlined operations
- Resolved technical issues
- Drove the generation of prioritized reporting solutions
- Examined business processes to identify issues and pursue opportunities for improvements

PROJECT DESCRIPTION

PSU had to engage in a large-scale legacy reporting solution including deployment and significant business process changes. An increased need for transparency demanded that information silos be removed and a culture of data stewardship replace a culture of data ownership. Ensuring a single vision of the information required standardized reporting environments including the deployment of an enterprise-wide system that effectively supported PSU, integrating related processes across multiple departments, eliminating shadow systems, paper, and duplicate data entry, clarifying staff roles, providing expanded training, and simplifying and standardizing processes for long-term growth.

BENEFIT/VALUE

- Increased collaboration throughout the University system
- Reports developed in a matter of days rather than weeks
- Increased efficiencies spawned other business process improvements
- The retirement of shadow systems
- Legacy system decommissioned date was set